



Vielen Dank für Ihre Anfrage.

Hierzu können wir Ihnen folgendes ex Frankfurt nach Toronto, Montreal, Calgary und Vancouver anbieten. (Max Hoehe 150cm inkl. Windschutzscheibe)

Alle Preise gelten pro Motorrad einfache Strecke vom 01.04.18 - 30.09.18

#### Mit Air Canada Ticket

Montreal, Toronto Euro 1050 + CAD 90.00 Abfertigungsgebuehren in Canada

Calgary, Vancouver Euro 1130.00 + CAD 90.00 Abfertigungsgebuehren in Canada

#### Ohne Air Canada Ticket

Montreal, Toronto Euro 1350.00 + CAD 90.00 Abfertigungsgebuehren in Canada

Calgary, Vancouver Euro 1430.00 + CAD 90.00 Abfertigungsgebuehren in Canada

Euro 45.00 Erstellung der Shippers Declaration fuer Gefahrengut.

Versicherung Euro 3% Versicherungswert ( wenn gewuenscht )

#### **GEFAHRGUT-INFOS:**

Bitte wenden Sie sich 2 Wochen vor Abflug an die Firma Deufol (Tel. 069-63809412, frankfurt.flughafen@deufol.com), die mit dem Erstellen einer "Shippers Declaration" fuer Gefahrgut vertraut ist.

Es ist zu bemerken, dass sich keinerlei Gefahrgueter in Gepaecktaschen, etc. befinden duerfen. Diese Regelung beinhaltet z.B. aber nicht ausschliesslich Kettensprays, Campinggas, Pfefferspray, Batterien. Desweitern darf der Fahrzeugtank MAXIMAL ein viertel befuellt sein. Die Fahrzeugbatterie muss NUR fuer den Transport abgeklemmt werden, falls dies noetig ist, um Kurzschluss oder unbeabsichtigte Inbetriebnahme von elektrischen Systemen, z.B. eine Alarmanlage, sicher zu stellen.

Bitte halten Sie eine Packliste fuer eventuelle Zollrueckfragen bei Anlieferung bereit und ueberpruefen Sie ob Ihr Versicherungsschutz den zu bereisenden Staat/en abdeckt.

Bitte informieren Sie sich bei ihrem zustaendigen Zollamt bzw. www.zoll.de ueber die von Ihnen benoetigten Export/Import Dokumente.

Wir freuen uns Ihre Buchung entgegennehmen zu duerfen.





# FLY YOUR BIKE

# Q & A

Can I ship my motorcycle to a destination not listed on the Fly Your Bike program? Unfortunately, due to the various customs regulations we cannot accept booking requests outside of the program from a private individual.

What do I have to do to prepare for my motorbike to be shipped as a dangerous good? Motorbikes are classified as dangerous goods in air transport. The booking agent will provide information on the documentation requirements and process for preparing the motorbike for transport.

#### How much will it cost?

We offer two-tier pricing structure based on whether or not you are traveling on Air Canada as a passenger and shipping the motorbike as Cargo, or simply shipping your motorbike as cargo. The rate is for each origin-destination. Our rates are one way in local currency of origin country. Price includes: fuel surcharge, security surcharge, navigation tax at departure, screening fee, and Dangerous Goods fee. Additional charges and taxes may apply based on local charges at origin or destination and terminal fees. Please contact your local Air Canada Cargo office for our special pricing.

#### How much time will it take my bike to reach its destination?

Your motorbike will usually travel on the same aircraft as passengers, arriving at the same time. Recovery time at destination can be longer than 4 hours sometimes, if the motorbike is shipped on the same flight as you. Therefore, it can sometimes be preferable to book and ship a day prior to your travel date. This will avoid you waiting at your destination. Also some destinations require prearrangements with a local broker to clear the motorbike at destination.

#### How far in advance do I take my motorbike to Air Canada Cargo?

The motorbike can be tendered at our facilities up to 24 hours prior to departure time.

### Will the bike ride on my flight?

We can book your motorbike on the same flight as you, however it would be preferable if it is booked and shipped a day prior to your travel date\*. This will avoid you waiting at your destination. Recovery time at destination can be longer than 4 hours sometimes, if the motorbike is shipped on the same flight as you.

\* Additional storage charges may apply at destination





#### What do I have to do to prepare?

You should have the following information handy before you contact Air Canada Cargo : Departure date of motorbike Destination Shipper name, address, telephone contact number, and email address Receiver (consignee) name, address, telephone contact number Dimension of motorbike (length, width, height) Approximate weight (motorbike will be weighed at Air Canada Cargo facility and booking adjusted accordingly) Obtain Dangerous Goods consultant name and contact number to schedule an appointment.

#### Can I insure my motorbike?

Yes, we offer damage insurance at 3% per amount of insurance requested in local currency. Coverage is for damage incurred during transportation by Air Canada Cargo. For additional coverage please contact your local insurance company.

#### What do I do if damage has occurred during transport?

A claim will need to be filed and **you will** need to prove damage occurred during transport with pictures and documentation outlining the damage. Also estimated repair cost and proof of value of the motorbike will be needed.

#### Is it recommended to insure my motorbike?

Yes, it protects you against potential damage and loss.

#### Who will do the customs clearance at destination?

The person who will pick up the motorbike at destination. Usually it is the consignee. Some destinations will require the assistance of a Freight Forwarder. Please ask the agent at time of booking which destinations require this service.

# Who is responsible for providing customs documents at origin?

The shipper.

#### Who will load and strap down the motorbike?

Once your motorbike is handed over to us and accepted, the motorbike is loaded and strapped down by a qualified cargo agent.

#### What can I do to prepare my motorbike for travel?

- Ensure fuel tank has been drained as far as practical and fuel does NOT exceed ¼ of the tank capacity.
- All batteries must be installed and securely fastened in the battery holder of the vehicle and be protected in such a manner as to prevent damage and short circuits.
- Spare key should be left in the ignition
- Disable alarm (theft-protection devices), installed radio communications equipment or navigational systems
- Ensure you have your air-waybill number (booking number) available at time of tender

#### When can I make my motorbike reservation?

Ideally, soon after you have booked your flight and up to 2 weeks ahead of departure, to a maximum of 30 days. This would ensure a booking for your motorbike, however you may not get space on a desired flight.

#### For a return booking please contact the customer service contact below

## CUSTOMER SERVICE CONTACTS

СІТҮ	TELEPHONE	EMAIL
Toronto	1-800-387-4865	cargo.customerservice@aircanada.ca
Montreal	1-800-387-4865	cargo.customerservice@aircanada.ca
Calgary	1-800-387-4865	cargo.customerservice@aircanada.ca
Vancouver	1-800-387-4865	cargo.customerservice@aircanada.ca